

Seamless Service Directory and Information 2012

This guide should assist you in getting answers to your questions and action on requests for city services.
Keep it by your telephone for use year round.

All numbers are in 602 area code
unless indicated

Abandoned Vehicles

Streets, Alleys262-6151

Airport (Sky Harbor International)

24-hour Switchboard273-3300

Noise Information 683-2669

Paging 273-3455

Parking273-4545

Alley

Repair or Grading, Hazards,

Permit for Dust Proofing262-6441

Trash in Alley262-7251

Animals

Barking Dogs262-6466

Dead Animal262-6791

Dog Licenses

(Maricopa County).....506-7387

Horses-Lot Too Small.....262-7844

Rabies (Maricopa County)506-7387

Annexations262-6837

Arson

Report Arson-caused

Fires26-ARSON, 262-6774

Arts and Culture262-4637

Auctions

City Surplus Vehicles &

Equipment.....534-0828

Blight/Property Maintenance

Violations262-7844

Blue Stake

(call before you dig).....263-1100

Budget and Research 262-4800

Building Inspection and Permits

(See Construction Permits)

Buildings, Open/Vacant262-7844

Bus and Alternative Transit Services

Phoenix Dial-A-Ride 253-4000

Ride Share (carpool/vanpool)...262-7433

Reduced Fare Certification

(youth 6-18, seniors 65

and older, and persons with

disabilities)..... 253-5000

Route & Schedule

Information253-5000

Taxi Vouchers (senior cab/kidney

dialysis/work trips for persons

with disabilities).....801-1163

Cable TV

If problems aren't resolved

by cable companies495-0102

City Clerk262-6811

City Council.....262-7029

Mayor Greg Stanton262-7111

District 1 Thelda Williams.....262-7444

District 2 Jim Waring.....262-7445

District 3 Bill Gates.....262-7441

District 4 Tom Simplot.....262-7447

District 5 Daniel Valenzuela.....262-7446

District 6 Sal DiCiccio262-7491

District 7

Michael Nowakowski.....262-7492

District 8 Michael Johnson262-7493

City Court (See Municipal Court)

City Manager 262-6941

City Prosecutor262-6461

College Depot.....261-8847

Community & Economic

Development Programs.....262-5040

Conservation (water).....256-3370

Construction Noise

General Information..... 262-7811

Construction Permits

On Private Property262-7811

On Right of Way.....262-6551

Convention Center..... 262-6225

Box Office..... 262-7272

County (See Maricopa County)

Damage Claim Against

the City 262-5054

Development Services 262-7811

Dial-A-Ride..... 253-4000

Eligibility process716-2100

Disabled Services (Special Populations)

City of Phoenix TTY 534-5500

City Clerk TTY..... 534-2737

Equal Opportunity TTY..... 534-1557

Library TTY.....254-8205

Parks TTY.....262-6713

Personnel TTY261-8687

Discrimination Complaints ..262-7486

Domestic Violence.....534-2120

Drainage

Clogged Street Drain262-6441

Drainage Plan Review

Project Engineering.....534-2561

Flood Plain Management262-4960

Dust

Complaints - (Maricopa County

Air Quality Department).....372-2703

Permits - (Maricopa County

Air Quality Department).....506-6010

From Non-Dustproofed Surface on

Private Property/Parking Lot .262-7844

Illegal Alley Traffic.....262-6151

Elections – City of Phoenix..262-6837

Maricopa County.....506-1511

Employment

City Job Information

(recorded message).....534-5627

City Human Resources Department

General Information262-6277

Discrimination262-7486

Police and Fire.....534-5627

Workforce Connection

One-Stop Career Centers.....262-6776

Environmental Programs

Office256-5669

Equal Opportunity262-7716

Business Certification262-6790

Discrimination Complaints

(employment, fair housing,

public accommodations).....262-7486

Supplier and Contractor

Compliance495-0887

Family Advocacy Center534-2120

Child Abuse534-2120

Domestic Violence534-2120

Sexual Assault.....534-2120

Fences

In Disrepair or Over-height262-7844

Permits.....262-7811

Film Office.....262-4850

Fires

To Report Fires9-1-1

Fire Administration.....262-6297

Fire Prevention262-6771

Fire Department Ambulance

Billing Information261-8414

Flood Information

Flood Plain Management

(zones).....262-4960

Within City Limits262-6441

Garbage.....262-7251

Barrel Repair

Green Barrel/Alley Collection

Household Hazardous Waste

Illegal Dumping

Recycling (blue barrel/drop off)

Trash Services

Transfer Stations

Graffiti on Public Art.....262-4637

Graffiti Reward Hot Line262-7327

Graffiti Busters495-7014

Graffiti in Parks262-6862

Grant Coordinator.....256-4257

Head Start.....262-4040

Historic Preservation.....261-8699

Household Hazardous Waste

General Information.....262-7251

Police (ammunition,

war souvenirs).....534-2810

Housing

Assistance for Low-Income

Residents534-1974

Discrimination262-7486
 Public Housing534-1974
 Rehabilitation.....495-0700
Human Relations
Commission262-7716
Human Services
 Community Services Division...262-4520
 Education Division.....262-4040
 Family Services Centers:
 4732 S. Central Ave.534-4732
 914 W. Hatcher Road495-5229
 3454 N. 51st Ave.262-6510
 Management Services
 Division.....262-6666
 Senior Services262-4520
 Utility Assistance262-4520
Illegal Dumping262-7251
Illegal Dumping (Washes).....262-6441
International Relations/
Sister Cities534-3751
Information
 City Switchboard.....262-6011
Internetphoenix.gov
Keep Phoenix Beautiful262-4820
Landlord/Tenant
Counseling262-7210
Libraries
 Burton Barr Central Library–
 1221 N. Central Ave.262-4636
 Acacia–750 E. Townley Ave.....262-4636
 Agave–23550 N. 36th Ave.....262-4636
 Century–
 1750 E. Highland Ave.....262-4636
 Cesar Chavez–
 3635 W. Baseline Road.....262-4636
 Cholla–
 10050 Metro Pkwy. East.....262-4636
 Desert Broom–29710 N. Cave
 Creek Road.....262-4636
 Desert Sage–
 7602 W. Encanto Blvd.262-4636
 Harmon–1325 S. Fifth Ave.....262-4636
 Ironwood–
 4333 E. Chandler Blvd.262-4636
 Juniper–1825 W. Union Hills
 Drive262-4636
 Mesquite–4525 E. Paradise
 Village Pkwy. North.....262-4636
 Ocotillo–
 102 W. Southern Ave.262-4636
 Palo Verde–
 4402 N. 51st Ave.262-4636
 Saguaro–2808 N. 46th St.....262-4636
 South Mountain–
 7050 S. 24th St.262-4636
 Yucca–5648 N.15th Ave.262-4636
 Renew Materials534-6666
Licenses & Permits
 Liquor Permits,
 Bingo Licenses262-4638
 For Private Citizens at
 Park Facilities.....262-6861
 Privilege (Sales) Tax Licenses262-6785
 (including annual license fee
 information)

Regulatory Licenses:
 Auctions, Massage,
 Second Hand262-4638
 Sidewalk Vending
 (downtown).....262-6586
 Street & Mobile Vendors.....262-4638
Lot Splits261-8235
Maricopa County Government
Information506-3011
Mayor.....262-7111
Mayor's Commission on
Disability Issues.....262-7716
Municipal Court
 General Court/Case
 Information262-6421
 Jury Information.....534-9931
 Orders of Protection/Injunctions
 Against Harassment/Vicious
 Animals262-7120
 Municipal Services
 Bill Questions262-6251
Neighborhood Services Department
 General Information.....262-7344
 Community Development495-5249
 Neighborhood Preservation.....262-7844
 Neighborhood Specialist
 Program.....534-2393
Odor-Industrial and Commercial
 (Maricopa County
 Environmental Services)506-6616
Orpheum Theatre.....262-7272
Parking Tickets262-6785
Parks and Recreation262-6861
 Community Centers and
 Recreation262-6862
 (See Human Services for
 other centers)
 Aquatics.....534-7946
 North Mountain Parks
 (group reservations)495-5458
 PAC After School Program262-7370
 Papago Park
 (group reservations)256-3220
 South Mountain
 (group reservations)495-5458
 Golf Courses
 (general information)262-6861
 Aguila.....237-9601
 Cave Creek.....866-8076
 Encanto (18 hole)253-3963
 Encanto (9 hole)262-6870
 Maryvale623-846-4022
 Palo Verde249-9930
 Papago275-8428
 Natural Resource Division.....495-5458
 Park Rangers495-5458
 Parks262-6862
 Automated phone
 directory262-6861
 Phoenix Center for the Arts
 1202 N. Third St.262-4627
 Pueblo Grande Museum
 and Cultural Park
 4619 E. Washington St.....495-0901
 Recreation Program
 Information262-6861

Softball Programs.....262-6483
 Swimming Pools534-7946
 Tennis Center
 6330 N. 21st Ave.249-3712
Phoenix 11/know99261-8937
Planning262-6882
Police
 Auto Theft262-6674
 Blockwatch495-0597
 Centralized Booking.....262-6134
 Chief's Office262-7626
 Community Relations.....262-7810
 Crime-Free Multi-Housing
 Program495-6897
 Crime Stop262-6151
 Explorers Program534-6834
 Fingerprinting (public)534-5024
 G.R.E.A.T. Program.....495-0431
 Gang Hot Line534-4264
 General Information.....262-7626
 Violent Crimes (assaults, gangs,
 homicide, robbery).....262-6141
 Impounded Property261-8371
 Liquor Establishment
 Complaints438-6625
 Museum534-7278
 Police Precincts
 Black Mountain495-5002
 Cactus Park495-5009
 Central City495-5005
 Desert Horizon.....495-5006
 Estrella Mountain.....495-5003
 Maryvale.....495-5008
 Mountain View.....495-5007
 South Mountain495-5004
 Professional Standards Bureau
 (complaints,
 commendations).....262-4580
 Records Information for Public
 (accident reports, police
 reports, statistics).....534-1127
 Reporting Crime to Police
 Emergencies9-1-1
 Non-emergencies.....262-6151
 Reserves Program.....534-9000
 Silent Witness480-948-6377
 or.....1-800-343-TIPS
 Traffic Enforcement Information
 North.....495-5001
 South495-5003
 Traffic Safety Complaints,
 Neighborhoods.....534-7733
 Vehicle Impounds.....262-7905
 Vehicle Permits (overdimensional,
 overweight vehicles)262-6099
Potholes262-6441
Private Property
 Legal Descriptions262-6878
 Right-of-Way Widths and
 Lot Dimensions.....262-6878
Public Transit
 Phoenix Dial-A-Ride253-4000
 Light Rail Information.....253-5000
 Ride Share (carpool/vanpool)...262-7433
 (See also Bus Service)

Purchasing
 Prospective City Suppliers.....262-7181

Real Estate Division262-6267

Recycling
 (blue barrel/drop off)262-7251

Redevelopment Programs ...262-5040

Renter/Landlord
Counseling.....262-7210

Ridesharing.....262-7433

Senior Services
 Reserve-A-Ride Registration &
 Information262-4400

Reserve-A-Ride Reservations....262-4501

Senior Centers262-4520

Sewers (Sanitary)
 Clogged Sanitary Sewers
 Weekdays, 6 a.m. to
 4:30 p.m.262-6691

Nights, Weekends, Holidays ...261-8000

Sanitary Sewer Improvement
 Districts262-4053

Sewer Tap Application.....262-6551

Sewer Billing Information.....262-6251

Sidewalks
 Information.....262-6284

Signs
 Regulation and Permits495-0301

Sign Violation Hot Line534-7100

Sister Cities/International
Relations.....534-3751

Snake Removal
 Phoenix Herpetological
 Society.....550-1090

Arizona Herpetological
 Society480-894-1625

Social Assistance
 Emergency Food, Clothing,
 Transportation or
 Counseling262-6666

Special Assessment
Payments.....262-6876

State of Arizona
Government542-4900

Storm Drains, Lines
 Clogged.....262-6441

Illegal Dumping.....256-3190

Information.....256-3190

Information-Spanish.....495-0334

Storm Flooding – Streets and Alleys
 (24 hours)262-6441

Street Lighting Installation,
Repairs, Maintenance495-5125

Streets
 Abandonment of Alleys256-3487

Block Party Permit.....534-5369

Flooding (24 hours).....262-6441

General Repair or Grading262-6441

Improvement District
 (local streets).....262-6284

Request for Closure262-6235

Request for Marking Streets and
 Crosswalks.....262-4659

Street Hump Program262-4659

Street Sweeping (including glass,
 accident debris)262-6441

Visibility Blocked at
 Intersection.....262-4659

Symphony Hall Box Office ..262-7272

Taxes
 Property Taxes (County).....506-8511

Tax & License
 Information Line262-6785

Tenant (Renter) Information ...262-7210

Traffic and Parking262-4659

Traffic Court - Civil and
 Criminal Cases.....262-6421

Traffic Safety Coordination.....534-1623

Traffic Signals
 Request for Installation262-4659

Report of Damage or
 Malfunction (24 hours).....262-6021

Traffic Signs
 Installation, Damage Report ...262-4659

Downed Stop Signs.....262-6449

Trash Services262-7251

Trees Maintained by City Only
 Trimming, Removal or Permit for
 Planting in Right of Way262-6501

Utilities (Before you dig -
Blue Stake)263-1100

Vehicles
 Abandoned, Public Property
 (streets/alleys)262-6151

Inoperable, Private Property262-7844

Volunteering
 Blight Busters.....495-7014

Boards and Commissions262-7111

Fire Cadets.....534-4488

Head Start Program262-4040

Human Services262-6899

Libraries534-6623

Municipal Volunteer Program..261-8793

Parks/Recreation.....262-6862

Police Reserves Program.....534-9000

Senior Services262-6899

Voter Registration
 Maricopa County506-1511

Water
 Emergency (nights, weekends,
 holidays).....261-8000

8 a.m. - 5 p.m.
 Monday through Friday

New Accounts, Turn-offs.....262-6251

Pressure or Quality262-6251

Water Bills (past & current).....262-6251

Water Conservation256-3370

Water in Streets/Irrigation
 Flooding262-6251

Water Leaks, Broken Hydrants &
 Water Mains.....262-6251

Water Meters & Taps.....262-6551

Water Safety Hotline ...534-POOL (7665)

Weeds/Grass Over
6 Inches High.....262-7844

Women's Commission.....262-7716

Youth Programs
 Library.....262-6625

Parks and Recreation
 After-School Programs.....262-7370

Zoning
 Rezoning Applications.....262-7131

Variations and Use Permits262-7131

Violation Complaints.....262-7844

EMERGENCY NUMBERS (24-hour service)

Police, Fire, Medical Emergency 9-1-1

Accident Cleanup 262-6441

Crime Stop (Police) 262-6151

Gas Leaks - Southwest Gas. . . . 271-4277

Police (Crime Stop) 262-6151

Police (General Information) . . . 262-7626

Poison Control 253-3334
 or. 1-800-222-1222

Power Outages
 APS 371-7171
 SRP. 236-8811

Sewers (Sanitary) Clogged
 Weekdays 6 a.m. - 4:30 p.m. 262-6691
 Nights, weekends, holidays . 261-8000

Sewers (Storm) Clogged 262-6441

Traffic Signals, Malfunctioning . 262-6021

Water Leaks, Broken Hydrants &
 Water Mains Emergency. . . . 261-8000



City of Phoenix

Phoenix City Council

Mayor Greg Stanton 602-262-7111
Email: mayor.stanton@phoenix.gov

Michael Johnson, Vice Mayor
 District 8 602-262-7493
Email: council.district.8@phoenix.gov

Thelda Williams, District 1 602-262-7444
Email: council.district.1@phoenix.gov

Jim Waring, District 2 602-262-7445
Email: council.district.2@phoenix.gov

Bill Gates, District 3 602-262-7441
Email: council.district.3@phoenix.gov

Tom Simplot, District 4 602-262-7447
Email: council.district.4@phoenix.gov

Daniel Valenzuela, District 5 602-262-7446
Email: council.district.5@phoenix.gov

Sal DiCiccio, District 6 602-262-7491
Email: council.district.6@phoenix.gov

Michael Nowakowski,
 District 7 602-262-7492
Email: council.district.7@phoenix.gov

Garbage/Trash Service 602-262-7251

Landfill/Disposal Information 602-262-7251

Recycling 602-262-7251

Water/Wastewater 602-262-6251

Published by the city of Phoenix

Public Information Office

200 W. Washington St.

Phoenix, AZ 85003

602-262-7176

phoenix.gov

For alternate format/reasonable
 accommodations, call 602-262-7176 or
 city TTY relay 602-534-5500.

Find Notes online at
phoenix.gov/PIONEWS/notesidx.html